



Last Updated: 03/09/2022

Revision in Medicaid and FAMIS Physician Rates — Effective July 1, 2011

The purpose of this memo is to alert all providers of physician-based services that the Department of Medical Assistance Services (DMAS) must revise reimbursement rates, effective July 1, 2011. The rates calculated and implemented on July 1, 2011 for Current Procedural Terminology (CPT) codes contained an error resulting in an unintended increase in Medicaid expenditures for physician services. The Appropriation Act does not authorize this increase in reimbursement. DMAS has recalculated rates to insure that Medicaid expenditures for physician services are budget neutral relative to the rates in effect in FY11. This will result in lower rates than those originally posted. The changes in rates will vary by procedure code due to the transition to site of service. Please see the Physician Rate Changes Medicaid Memo dated May 28, 2008 for more information on the transition to site of service. The new rates will be posted at <http://dmasva.dmas.virginia.gov> by August 24.

DMAS will reprocess all paid fee-for-service claims with dates of service on or after July 1, 2011. Providers will receive information on upcoming remittance advices to document claim adjustments. DMAS expects to perform the reprocessing of these claims during the month of September. Providers may have a different outcome of the claims reprocessed due to the recent update of CCI/ClaimCheck to version 17.2.

VIRGINIA MEDICAID WEB PORTAL

DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, check status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the ACS Web Portal Support Helpdesk, toll free, at 1-866-352-0496 from 8:00 A.M. to 5:00 P.M. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1- 800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

“HELPLINE”

The “HELPLINE” is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The “HELPLINE” numbers are:

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| 1-804-786-6273 | Richmond area and out-of-state long distance |
| 1-800-552-8627 | All other areas (in-state, toll-free long distance) |



Department of Medical Assistance Services
600 East Broad Street
Suite 1300
Richmond, VA 23219

<https://dmas.virginia.gov>

MEDICAID MEMO

Please remember that the "HELPLINE" is for provider use only.

Provider Identification Number available when you call.

Please have your Medicaid